Watch out for unexpected fees: Ask your lender carefully about fees connected with drawing up the loan documents, or other costs.



You can always negotiate to get a lower interest rate on your loan. Compare the loan terms offered by your lender with those of other competitors and then negotiate the best deal.

WHAT TYPES OF LOANS ARE AVAILABLE TO YOU?

There are two types of Loans:

Unsecured Loans: This is a loan arrangement in which collateral or guarantee is not pledged. The loan is granted on the good credit of the borrower.

Secured Loans: These are loan arrangements in which collateral or guarantee is pledged.

The term of a loan is the repayment period. This means it is the length of time during which you are required to pay back the loan e.g. a 3 year personal loan.

WHY ARE LOANS TAKEN?

Many people invest their savings to enable them achieve a financial goal like buying a house, buying a car or starting a business. There are, however, times that the investment so far made is insufficient to help us meet our financial goals including kick-starting a wealth creation process.

Taking a loan can help you meet your financial goal, but only when you carefully consider the responsibilities associated with taking the loan. It is, therefore, advisable to take a loan only when all other options for accessing resources including your savings or investments have been fully explored and your financial outlook justifies taking on this further responsibility



Use the loan for the intended purpose.

Before you sign for the loan, ask yourself if you really need the loan. Is it something you could save up for? Chances are you may not need the loan as badly as you think you do. Get a loan only when you need it and when it is the only option left.



Do not take more than one loan. Too many loans may strangle you.

As much as possible do not borrow multiple loans as you may face problems making multiple loan repayments at the same time.

HOW AND WHERE CAN YOU TAKE A LOAN?

There are many financial institutions that offer loans to individuals. These include banks, building societies, micro finance institutions, leasing companies etc.

A variety of loan arrangements are offered by different financial institutions and they are always happy to advise you on what best suits your specific need and how you should go about your loan application and relevant arrangements.

It always helps to operate an account at the financial institution you hope to borrow from.

Before you go to the lender, make sure you know your exact purpose for the loan, how much you need, how long it will take you to repay the loan and what collateral you can provide.

Every loan taken must be paid back. The financial institution gives you the loan from the savings or investments other people have made with it. You must therefore pay back your loan so that others who provided the funds to the financial institution can be paid. Again the financial institution uses the same pool of funds to give loans to its customers, it is therefore when you pay back your loan that other customers including your friends and relatives can also be granted loans by the financial institution.

A loan always comes with a repayment schedule which indicates the loan instalment amount and dates that the borrower must repay the loan. If you fail to meet the repayment schedule of your loan, you lose the trust of the lender and a penalty may be imposed on you. If you persist in failing to meet the repayment schedule, the lender may take legal action against you.



If you pay your loan on time, your financial institution can provide loans to other clients.

Avoid late repayments to avoid payment of penalties.

Ask your financial institution about the types of loans they offer and determine which of them is suitable for you.

WHO CAN ACCESS A LOAN?

Everyone can seek to obtain a loan but loans are normally given to people who are considered to be in a position to pay back the loan, e.g. someone gainfully employed or self-employed



Carefully read the terms and understand the type of loans that best suits your needs.

Traditionally, lenders look at what are called the 5 "Cs" of credit namely;

Capacity: This is what makes the lender confident that a borrower has the resources and ability to pay back the loan. The borrower's ability to generate sufficient cash flow is what the borrower uses to convince the lender of their ability

Character: This is what makes the lender confident that the borrower is credible and responsible and will not suddenly disappear if he/she runs into financial problems

Collateral: To ensure that borrowers pay back loans they have taken, they may be required to put up a personal or business asset that may be used to secure the loan. This asset may be used to offset the unpaid loan if the borrower defaults in paying back the loan. Collateral may be in the form of equipment, buildings, vehicles, inventories or stocks. of goods. Financial assets, such as shares and bonds may also be accepted by lenders as collateral.

Capital: This is a measure of financial strength of a borrower. It is concerned with the tangible net worth (assets liabilities) and ratio analysis of the borrower's most recent financial statements.

Conditions: This refers to the lender's assessment of the changes in the industry, the general economic conditions: seasonal fluctuations in income or cashflow, and specific industry/employment characteristics that affect a borrower's ability to repay the loan regularly.

GUARANTEE

Sometimes financial institutions ask their borrowers to provide "guarantors" to further strengthen their security requirements. The guarantor is usually someone who is gainfully employed. He or she accepts to make good the loan to financial institution in the event that the borrower defaults in payment. As a borrower you are not supposed to make any payment to the guarantor if he or she offers to be a guarantor.

Think twice before borrowing against your home or retirement account. Never offer something as security that you cannot live without. Usually, lenders base their lending decision on good credit and character of a borrower. They use collateral only as a last resort. For example, in granting a loan to a worker who has an assured salary, the lending institution will look for that worker's pay slip and a letter from his/her employer that his/her salary will be paid through the bank. For a self employed person, the lender would usually request for business registration documents as well as statements of his/her earnings or bank accounts.

When requesting a loan, you should try to put yourself in the potential lender's position. You know your business, and you are confident about its results and your ability to repay the loan. You need to convey that same confidence to the lender.

HOW TO MANAGE YOUR LOAN

Every day we are confronted with many situations for which money is required. We may always be tempted to apply a loan amount to a totally unrelated need. For example, you may take a loan for your business with the intention of paying it back with revenues from the business but find yourself spending it on your wedding. This may create problems for you. There are some things you can do to ensure that the loan you have taken does not end up becoming a burden for you. They include the following:

Apply the loan amount in a way that enables you to pay it back as agreed with the financial institution (the lender). Negotiate for payment options that fit your income stream or your business operating cycle. For example, if you collect cash every 90 days, then opt for a quarterly payment on interest and principal.

Make payments on time! This boosts your credit rating and improves your chances of getting future loans at lower interest rates.

A financial institution can make a mistake, so keep records of your payments. Closely review your bank statements and other correspondence from your lender. This will help you detect errors, unauthorized withdrawals, and matters you might want to question or challenge.

TAKING A LOAN - SOME BASIC STEPS

Below we present the basic steps for taking a loan from a financial institution:

- 1. Ask an official of the institution about the different forms of loans they offer.
- 2. Once you receive the information either orally or in writing, take a bit of time to think about it and relate it to your current situation and your financial need.
- Select the loan option that best fits your life situation.
- 4. Make a loan application to the financial institution for your loan request to be approved.
- 5. The staff of the financial institution will give you a form to complete and will help you to complete it.
- 1. This form usually requires the following information:
- a. Name:
- b. Date of birth/age;
- c. Occupation: d Address
- e. Identification e.g. National Registration Card, passport, birth certificate.

The financial institution may verify your personal information and address using any one or more of the following methods:

Utility bills such as an electricity, water, telephone or property rate bill. Some financial institutions may also accept any of the mentioned bills in the name of your landlord;

Obtaining a reference from a professional or a letter from your employer or school;

A known customer of the regulated institution; or

A customary authority, civic or community leader that knows you.

Once you have gone through the formalities, a loan agreement or contract will be prepared for you to sign to enable you to have access to the loan amount granted you.

Do not lie in your loan application; be honest about the reason you want the loan.

To lower your risk and improve your chances of getting a loan, you need to present the lender insights into your income that may enable him to easily approve your loan.

Watch out for unexpected fees! Ask your lender carefully about fees connected with drawing up the loan documents, or other costs.

Before you sign the paper work, find out about the loan processing fees which may be payable in lump sum at the time the loan is disbursed.

FINANCIAL EDUCATION FOR ZAMBIA







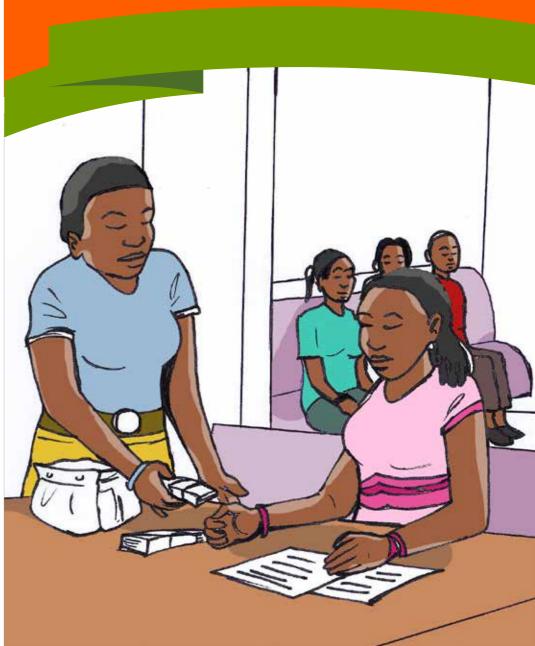








NZYOMWEELEDE KUZYIBA KUJATIKIZYA MALOONI (TONGA) **KNOW MORE ABOUT LOANS**



NZYOMWEELEDE KUZYIBA KUJATIKIZYA MALOONI!

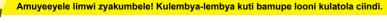
Amweezyeezye kuyeeya kuti cakufwambaana muyanda mali aakuyasya n'ganda, kubbadelela mwanaanu mali aaku koleji, kuula zintu zyamun'ganda, mali aakubbadelela lwiiyo lwanu, aakula zibelesyo zyakulimya naa motokala, pele mwajana kuti munyina kwakujana mali aaya. Inga mwaile kuyeeya kubweza looni. Looni, mmali aakukweleta.

Ziindi zinji, mali aakukweleta ajanwa kumbunga zilanganya mali mbuli mabbanga. Akumwi kukonzya kujanwa mali nkuzwa kumuntu umwi buyo naa kabunga kabantu. Looni ilakonzya kupegwa kumuntu omwe, kukakamu kabantu, kunkampani naa mbunga mpati. Looni yeelede kubbadelwa muciindi cibikkidwe calo cikonzya kuba mazuba, mvwiki, myezi naa myaka.

Imuntu naa mbunga iibweza looni balatambula mali kuzwa kuli basikupa looni alimwi balazumina kunakubbadela asyoonto-syoonto kuli yooyo wakabapa looni.

Kamuzyi kuti looni yakusaanguna ilakatazya kubweza. Ziindi zinji basikupa malooni bayandisya kupa malooni kuli baabo bakabwezedewo kale looni alimwi bakabbadela kweelana acizuminano.

Amumvwisye nzyomwazuminana mu looni yanu. Mucikozyanyo, sena kuli ciindi sikupa looni naanga wayanda kuti looni ibbadelwe aciindi comwe? Ino ndilili interest noyeelede kubbadelwa alimwi isika aali?



UUBWEZA ALIMWI UUPA LONI

Imuntu uubweza looni wiitwa kuti BORROWER alimwi ooyo uupa looni wiitwa kuti LENDER. Ooyo uubweza looni ulabbadela mwezi amwezi cibeela camali ngaakabweza kubikkilizya a interest kumali aayo.

MALI AA MPINDU NGOMUBBADELA

llooni lyoonse ilijisi interest charge. Interest mali aayungizyidwe aakazuminananwa walo sikubweza looni ngabbadela atala aamali ngaakabweza. Interest charge ili mumisyobo yobilo:

MALI AA INTEREST RATE AATANTA NAA KUYA ANSI

Eeyi ni interest yalo iiatanta naa kuya ansi kweelana akucinca kwama interest rates.

MALI AA INTEREST RATE IITANCINCI

Eeyi interest rate taicinci kusikila looni ikamane, kunyina kaambo akucinca kwama interest rates.

Amulangisye kujatikizya twakubbadela tutayeeyelwi: Amubabuzye aabo ibamupa looni kujatikizya twakubbadela tujatikizya kulembwa kwa looni naa zyakubbadela zimwi.



Mulabbadela mpindu (interest) kumali aalooni.

Mulakonzya kubandika ikulomba kuti bamucesyezye interest ya looni yanu. Amweezyanisye nzyobayanda aabo bayanda kumupa looni kuli bambi bapa malooni kutegwa mujane looni iili kabotu.

INO KULI MALOONI AALI BUTI?

Kuli misyobo yobilo yamalooni:

Unsecured Loans: Eeyi nilooni iipegwa kakunyina kubapa cintu canu cimwi kuti bajate naaba kubapa cisyomezyo. Looni eeyi ilapegwa akaambo kazina mbotu sikukweleta ndvaiisi.

Secured Loans: Eeyi nilooni iipegwa musyule lyakubapa cintu cimwi kuti bajate naa kubapa cisyomezyo cisinizyidwe.

BULAMFWU BWACIINDI CAKUBBADELA LOONI

 $Term\ ya\ looni\ mbulamfwu\ bwaciindi\ cakubbadela\ looni,\ mucikozyanyo\ myaka\ yotatwe\ kubbadela\ personal\ loan.$

INO NKAAMBO NZI BANTU NCOBABWEZELA MALOONI?

Bantu banji balacita invest kutegwa bakakonzye kujana mali aakuyasya n'ganda, kuula mootokala naa kutalika makwebo. Pele kuli ziindi zimwi zyakuti mali ngobaacita invest taakwani kucita eezi zintu nzyobayanda nokuba kutalisya makwebo aamwi.

Ikubweza looni inga kwamugwasya kucita zintu eezyo nzyomuyanda, pele lilikke buyo naa mwalangisya kabotu mikuli iijatikizyidwe mukubweza looni. Aboobo ncamaano kapati ikubweza looni ikuti naa nzila zimwi zyakujanina mali kubikkilizya amali ngomwakayobola naa ngomwakacita invest zyaalilwa kubeleka, alimwi akuti naa mwabulila limwi cakucita.



Amwiibelesye looni kuzintu nzyomwakiibwezela.

Kamutanasaina kubweza looni, amulibuzye kuti naa masimpe looni eeyo ilayandika. Sena inga mwalindila kuti muyobole mali asyoonto-syoonto? Muyakujana kuti mubwini eeyo looni taiyandiki kapati mbuli mbomuyeeya. Amubweze looni lilikke nokuyandika alimwi ikuti kaili njenzila iilikke iiceede yakujanina mali.



Mutabwezi malooni manji aciindi comwe. Kuba amalooni manji aciindi comwe kuyakumubbaatizya.

Kamusolekesya kutabweza malooni manji nkaambo muyoojana mapenzi mukubbadela malooni manji aciindi comwe.

INO MBUTI ALIMWI NKULI NKOMUKONZYA KUBWEZA LOONI?

Kuli mbunga zyamali zinji izipa malooni kubantu. Kuli mabbanga, ma building societies, makkampani aa micro finance, ma leasing companies.

Makkampani aandeene-andeene alijisi zizuminano zyamalooni zisiyene-siyene alimwi lyoonse balilibambide kumugwasya kuzyiba looni imweelede alimwi azyakucita kutegwa mwiibweze.

Cilagwasya kapati ikuti kamujisi kale akkaunti ku mbunga yamali eeyo nkomuyanda kubweza looni.

Kamutanaunka kuyakulembya looni, mweelede kuzyiba kaambo ncomuiyandila looni, mali nzi ngomuyanda alimwi ciyomutolela bulamfwu buti kubbadela looni alimwi ancomuyoobapa kuti bajate kutegwa bamupe looni.

IKUBBADELA LOONI

Kufwumbwa looni yabwezyegwa yeelede kubbadelwa. Mbunga iipa malooni ibelesya mali aabantu bakayobozya mali mulinjiyo. Aboobo mweelede kwiibbadela looni yanu kutegwa abo bakayobozya mali kumbunga eeyo abalo bakabbadelwe. Alimwi nkuzwa kumali ngamunya aaya ikuzwa malooni aakupa bantu bambi, aboobo bambi balakonzya kupegwa ikuti naa mulabbadela looni yanu. Aaba bantu balakonzya kuti kabali banamukwasyi wanu, abeenzinyoko.

Looni Iyoonse ilijisi mundandanda uutondezya mali aanakubbadelwa, alimwi amazuba sikubweza looni nganakubbadela. Ikuti naa mwatalika kusotooka kubbadela, nkokuti tabacikamusyomi limbi ibakamupa looni alimwi balakonzya kumubbadelesya mali aambi akaambo kaceeci. Ikuti mwazumanana kwaalilwa kubbadela kweelana amundandanda, aabo bakamupa looni balakonzya kumutola kunkuta.



Ikuti kamubbadela looni yanu muciindi, aabo bakamupa looni bayoocikonzya kupa malooni akubantu bambi.

Mutanikumuki kubbadela kutegwa batamubbadezyi mali aambi.

MBOMUKONZYA KUSALA LOONI IILI KABOTU

Ilooni njomuyoosala inooyeeme amyaka yakuzyalwa njomujisi, mbaakani zyanu zyakujana mali, alimwi ambomukonzya kulanganya zintu zitayeeyelwi.

Amubabuzye aabo bayanda kumupa looni imisyobo yamalooni njobapa eelyo amusale looni iimweelede.

INO NGUNI UUKONZYA KUBWEZA LOONI?

Bantu boonse inga bayanda kubweza looni, pele ziindi zinji malooni apegwa kubantu baanga bacikonzya kubbadela, mucikozyanyo muntu uubeleka naa uulibelekela.



Amubale kabotu-kabotu zili mucizuminano alimwi musale kabotu looni yeelela bukkale bwanu

Ziindi zinji basikupa malooni balanga twaambo tosanwe twakukweletesya mali twalo tuli:

Kukonzya kubbadela looni: Eeci cipa sikupa looni kubaa alusyomo lwakuti sikubweza looni inga wacikonzya kubbadela looni. Ikuti sikubweza looni kacikonzya kujana mali aali mbwaabede, eeci inga cakulwaizya sikupa malooni kuti asyome kuti inga mwabbadela looni.

Mbube: Oobu mbube bwanu bukonzya kupa sikukweletesya kuti acikonzye kumusyoma alimwi akuti tamukatiji ikuti mwaba amapenzi aamali.

Cintu Icijatiwa: Kutegwa muntu akabbadele mali ngaakakweleta, zimwi ziindi inga mwayandika kubapa cintu canu naa makwebo aanu kuti bacijate mbabo mpoonya balo bamupe looni. Eeci cintu ncobamujatila inga baakucibelesya kubbadela looni yanu ikuti mwaalilwa kubbadela. Collateral ilakonzya kaili, zibelesyo, mayake, myootokala ma inventories naa mpasya. Zintu mbuli ma shares alimwi ama bonds azyalo balakonzya kuzitambula basikupa malooni.

Mali: Imali ngajisi sikukweleta. Alazyibwa kwiinda mukulanga mapepa aakwe aakubbanga aatondezya bweende bwa mali aakwe calino.

Kucinca kwa zintu: Basikukweletesya balalanga kucinca kwamakwebo, mali aacisi alimwi ambwajana mali muntu ooyo, mwaka mpoubede alimwi amulimo ngwacita kuugama, kubona mbozikonzya kumunyonganya kubbadela cakukkalikila

BANTU BAKUMWIIMININA

Zimwi ziindi, mbunga zyamali inga zyayanda kuti mutole abantu bakumwiiminina "guarantors" kutegwa basyome ncobeni kuti tabakasowekelwi mali aabo. Ziindi zinji guarantor muntu uubeleka. Walo ulazumina kuti uyakwiibbadela looni ikuti sikukweleta waalilwa kubbadela. Mbomuli sikukweleta tacaambi kuti mweelede kumubbadela guarantor ikuti naa walyaba kuba boo.

Amuyeeye kabotu kamutana kweleta mali kubelesya n'ganda yanu naa mali ngomwaapegwa ciindi nomwakaleka milimo. Mutabapi kuti bajate cintu cimwi calo ncomutakonzyi kupona ikuti kacitako. Ziindi zinji basikukweletesya ibali kabotu balapa zikwelete kwiinda mukulanga mpuwo mbotu yakukweleta yamuntu. Babelesya collateral lilikke naa kunyina bumbi bwakucita. Mucikozyanyo, ikuti kabayanda kupa mali kumuntu uuvwola, mbunga yamali iyakulanga a pepa lyakuvwolela (payslip) yamuntu ooyo alimwi akubweza lugwalo kuzwa kooko nkwabeleka lubasyomezya kuti muntu ooyo unoovwolela kubbanga eeyo. Kumuntu uulibelekela, bayakolomba mapepa aakulembya kampani yakwe alimwi amapepa aatondezya mali ngajani naa mali aali kubbanga.

Ciindi nomuyanda kubweza looni, kamulyeezyezya kuti ndinywe sikukweletesya. Mulaazyi kabotu makwebo aanu, alimwi muli alusyomo lwakuti muyoozwidilila alimwi akuti muyoobbadela cikwelete. Oolu ndolusyomo ndomweelede kutondezya kuli sikukweletesya.

BWAKULANGANYA MALI AA LOONI

Buzuba-abuzuba kuli zintu zicitika mokuyandika mali. Aboobo tulakonzya kusunkwa kubelesya mali aaloni kuzintu nzyotwatakaabwezela. Mucikozyanyo, inga mwabweza looni kutegwa mucite makwebo alo mpindu yawo munoibelesya kupilusya looni, pele kwajanika kuti mali aayo mwaabelesya kubwiinga bwanu. Eeci inga camuletela mapenzi. Aboobo kuli zintu nzyomukonzya kucita zikonzya kumuqwasya kuti looni itamubedi mukuli. Zimwi nzyeezi:

- Amubelesve mali aalooni munzila iitikamugwasve kwiibbadela kuli baabo bakamupa.
- Amubandike kuti mumvwane kubbadela kweelana amali ngomujana naa kweelana abweenda makwebo aanu. Mucikozyanyo, ikuti naa mulabweza mali kwainda mazuba 90, aboobo amusale kubbadela kwainda mazuba 90.
- Kamubbadela kakunyina kwiinzya ciindi ceelede! Eeci cilapa kuti basikupa malooni kabamusyoma alimwi ciyoouba kuti kumbele bakamupe looni iimbi a interest rate iili aansi.
- Basikupa malooni balakonzya kulubizya, aboobo kamuyobola malisiiti aanu oonse. Kamubala kabotukabotu ma bank statements alimwi azimwi nzyobamulembela bakamupa looni. Eeci ciyoomugwasya kubona

naa kuli kulubizya kuli koonse, naa kuli muntu wakabweza mali aanu alimwi akubabuzya kujatikizya zimwi

ZIMWI ZIYANDIKA KUTI MUBWEZE LOONI

Ansi aawa kuli zintu zimwi ziyandika kutegwa mubweze looni kuzwa kumbunga iilanganya mali:

- Amubuzye mubelesi wambunga iilanganya mali eeyo kujatikizya misyobo yamalooni ngobapa.
- Mwamana kupandulwidwa naa kubala, amutole kaindi kuyeeya twaambo ntomwamvwa akubona mbotweendela abukkale bwanu amali ngomuyanda.
- 3. Amusale looni yeendelana abukkale bwanu.
- 4. Amubaambile kuti muyanda looni kutegwa bamugwasye kwiibweza.
- Mubelesi wambunga eeyo uyakumupa foomu yakulemba alimwi uyakumugwasya kwiilemba kabotu. Foomu eeyo ilalanqilwa kuti inakujisi twaambo ootu:
- a. Izina;
- b. Mwaka ngomwakazyalwa/myaka njomujisi;
- c. Mulimo ngomucita;
- d. Adilesi
- e. Cinyongole

Imbunga iilanganya mali ilakonzya kusinizya kuti kulipandulula kwanu alimwi a adilesi njomwapa nzyamasimpe kwiinda mukubelesya nzila mbuli eezi:

- Mapepa aakubbadela malaiti, maanzi luwaile naa mapepa aakubbadelela nyika mpomukkala. Alimwi mbunga zilanga mali zimwi zilazumina mapepa aali woonse aambwa atala awa aali muzina lyamukamwini n'ganda njomukkala;
- Balakonzya kubuzya-buzya kujatikizya ndinywe kuzwa kuli bamwi babeleka naa lugwalo kuzwa nkomubeleka naa kucikolo:
- · Imuntu uuyobozya mali kumbunga eeyo naa
- Basibbuku, naa beendelezi bamwi bamucilawo canu ibamuzyi kabotu.

Mwaakumana kucita zyoonse ziyandika, muyakusainana cizuminano calooni mpoonya bayakumupa mali aanu aayo.

Mutabeji pe ciindi nomubweza looni, amubaambile masimpe ncomwiiyandila looni.

Ikutegwa cikabaubile basikukweletesya kumupa looni, cilayandika kapati kubatondezya kabotu mali oonse ngomujana.

Amulangisye kujatikizya twakubbadela tutayeeyelwi: Amubabuzye aabo ibamupa looni kujatikizya twakubbadela tujatikizya kulembwa kwa looni naa zyakubbadela zimwi.

Kamutanalemba mapepa, amubuzye kuti maliinzi aabbadelwa ikulembya looni alo ayelede kubbadelwa ciindi nomwapegwa looni.

LWIIYO LWA MALI MU ZAMBIA

KNOW MORE ABOUT LOANS!

Imagine desperately needing money to construct your home, pay for your child's college fees, acquire household items, finance your further studies, buy farming equipment, or a car and finding that you have nowhere to obtain it from. What you may wish to do is to take a loan. A loan is an amount of money that an individual borrows.

The most common source for borrowing money is a licensed financial institution such as a bank. Other sources include another person or a group of people.

A loan can be granted to an individual, a community group, a company or an organization. A loan is usually for a specific time frame which can be a number of days, weeks, months, or years.

The person or organisation taking the loan initially receives an amount of money from the one providing the loan and agrees to pay it back, in regular installments to the one who provided the loan.

Bear in mind that the first loan is usually the hardest to get. In general, lenders prefer to lend money to borrowers who have borrowed at least once and have paid back the loan on time.

Be sure you understand what the terms of the loan are. For instance, are there circumstances under which the lender requires the entire loan to be paid off? Under what circumstances and by how much can the interest rate change?



Plan ahead! Processing of loans takes time.

BORROWER AND LENDER

In the loan arrangement the person taking the money is the BORROWER and the one giving the money is the LENDER.

Typically, the borrower pays back a certain fixed amount per month which includes a portion of the principal (or amount borrowed) plus interest.

Ask the lender to explain any unclear terms. If you don't like a lender's attitude, go elsewhere.

INTEREST CHARGE

A loan always comes with an interest charge. Interest is an agreed amount the borrower pays in addition to payments on the borrowed sum. Interest charge generally comes in two forms:

A VARIABLE INTEREST RATE

This makes the interest payment rise or fall in line with changes in interest rates.

A FIXED INTEREST RATE

This means the interest payment stays the same throughout the term of the loan, regardless of any changes in the level of interest rates.